



Colorado Evaluation & Action Lab
UNIVERSITY OF DENVER



Improving Care for At-Risk and Aging Adults in Colorado

The Alternative Response Practice



To learn more, contact:
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Inspired by Legislation and Innovation

Senate Bill 21-118 authorized an Alternative Response (AR) pilot within the Colorado Department of Human Services (CDHS), Adult Protective Services (APS).

This pilot creates a dual-track model for tailoring protective response to level of risk, with the goal of advancing a bold vision for person-centered care in APS.

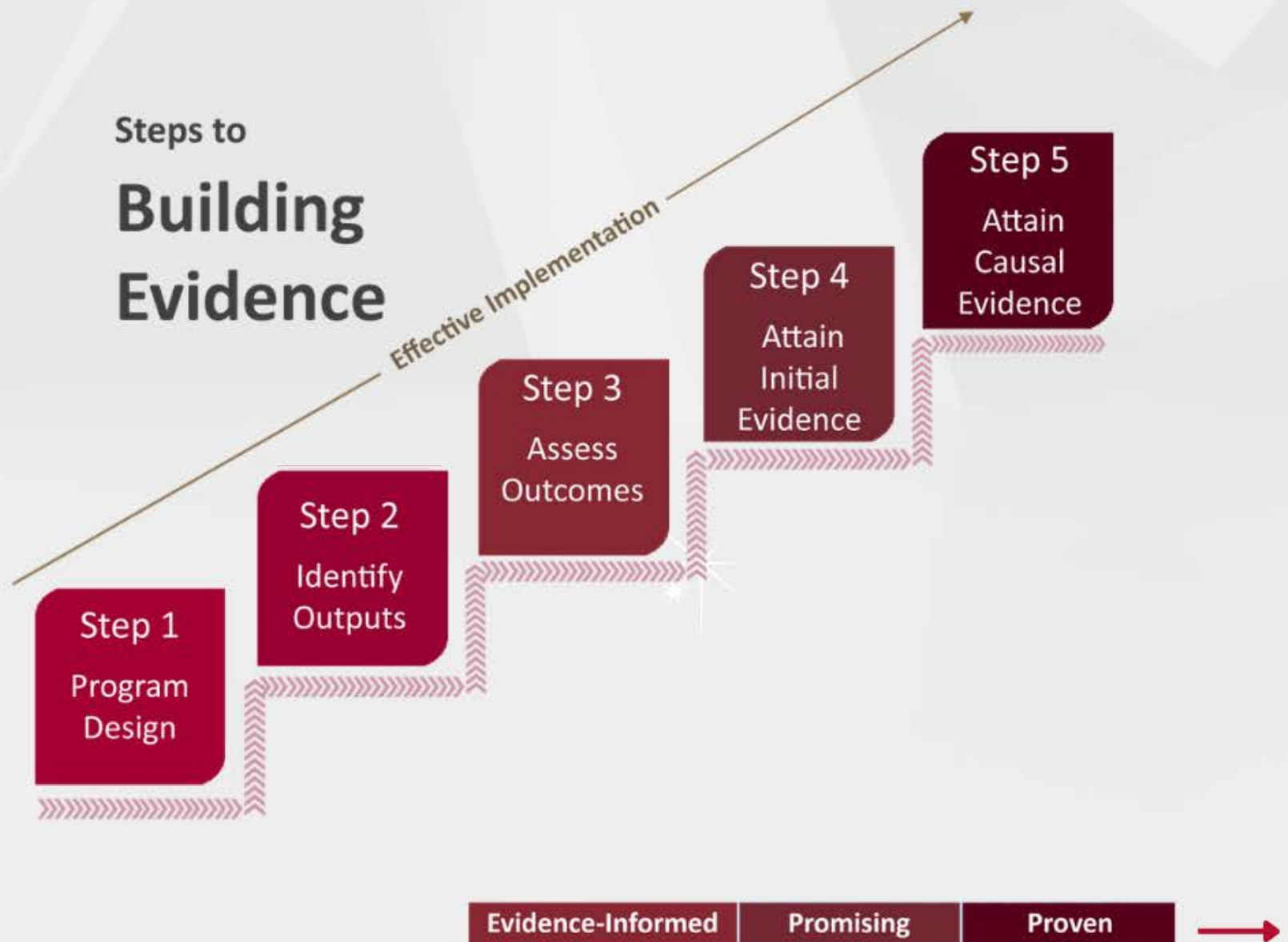


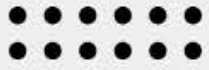


Where Rigor Meets Partnership

Over the last 4 years, we collaborated with 15 Colorado counties and CDHS to move the AR practice through Colorado's Steps to Building Evidence.

Together, we used data to strengthen implementation and rigorously evaluate the effectiveness of a dual-track model for Colorado's adult protective services.





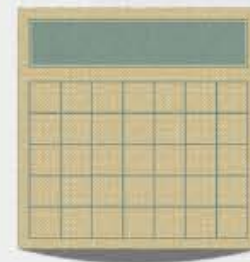
What We Learned

Findings show the AR practice has a *positive impact* on at-risk adults in Colorado.

↓ **2.5%**
repeat involvement



↓ **5.63 days**
reduced case length



↑ **improved engagement**

between caseworkers, clients, and support networks





From Results to Action

CDHS supports **statewide scaling** of the AR practice and dual-track model.

This is the power of actionable data and sustained collaboration.

— ” —

I would say that [with AR], the family is more willing to engage with a care plan... That [collaboration] is an important aspect of AR. We are not judging, we are helping and supporting.

- Pilot County Caseworker